



Discharge Delays: 6 2 Fix

**1**

Process

- Escalation process of discharge delays
- Discharge Hub
- Electronic White Board, proportionate assessment.

2

Resource

- Workforce gaps & resilience in acute & D2RA pathways
- New roles, e.g Trusted Assessors
- Training

3

Capacity

- Residential & Nursing home capacity/EMI
- Commissioning for intermediate and long term domiciliary care.
- Intermediate Care Beds

4

Compliance

- Discharge Policy (inc Reluctant Discharge & Choice)
- Time standards
- EWB Data and PoCD Delay Codes

5

Culture

- Actions to address risk aversion
- Blame culture
- Silos
- Person centered
- Approach to frailty

6

Service Model

- No integrated or clear Operating Model
- Silo working
- Duplication and confusion
- Lack of ownership